

# **Tenant Scrutiny Board Inquiry into Annual Tenancy Visits**

## **Introduction**

The Tenant Scrutiny Board is undertaking an Inquiry into Annual Tenancy Visits. As part of this they are asking housing officers, tenants and housing managers for their views.

Housing Managers are asked to look at the questions below and give the Tenant Scrutiny Board their views.

Please use the space available to give us your opinion.

## **ATV VISITS**

Do you think it's possible for your staff to undertake 100% ATVs?

Do you think the questions asked are the right questions or should we be asking other questions (if so what would those be?)

Do you think your staff spend too much time repeat calling?

## **HOW SHOULD WE USE THE INFORMATION RECEIVED?**

Do you think you do enough with the information collected?

**WOULD YOU LIKE TO TELL US ANYTHING ELSE REGARDING ATVS?**

Thank you

Please return by 12<sup>th</sup> December to;  
Peter Marrington, Head of Scrutiny and Member Development  
4th Floor West Civic Hall, Leeds